# **MANDATORY REQUIREMENTS - STAGES 1 - 5**

## WATER CONSERVATION STAGE DECLARATION

Upon declaration or amendment by the Board of Directors of a specific Stage in effect as defined in Section I, the following mandatory water conservation requirements shall be in effect.

The declaration of Short-Term Stage 4 or Stage 5 water conservation requirements may be declared by the agency's General Manager or his/her designee and subject to ratification by the agency's Board of Directors in a regular or special session. A short-term declaration is for water shortage conditions expected for a duration of 45 days or less.

# STAGE 1 - NORMAL WATER SUPPLY

- 1. Water shall be used for beneficial purposes only; all unnecessary and wasteful uses of water are prohibited.
- 2. Water shall be confined to the customer's property and shall not be allowed to run-off to adjoining properties or to the roadside ditch or gutter. Care shall be taken not to water past the point of saturation.
- 3. Free-flowing hoses for all uses are prohibited. Automatic shut-off devices shall be attached on any hose or filling apparatus in use.
- 4. Leaking customer pipes or faulty sprinklers shall be repaired within five (5) working days or less if warranted by the severity of the problem.
- 5. All pools, spas, and ornamental fountains/ponds shall be equipped with a recirculation pump and shall be constructed to be leak-proof. Pool draining and refilling shall be allowed only for health, maintenance, or structural considerations.
- 6. Washing streets, parking lots, driveways, sidewalks, or buildings, except as necessary for health, esthetic or sanitary purposes, is prohibited.
- 7. Customers are encouraged to take advantage of the water agency's conservation programs and rebates.

## STAGE 2 – WATER ALERT

- 1. Water shall be used for beneficial purposes only; all unnecessary and wasteful uses of water are prohibited.
- 2. Water shall be confined to the customer's property and shall not be allowed to run-off to adjoining properties or to the roadside ditch or gutter. Care shall be taken not to water past the point of saturation.
- 3. Free-flowing hoses for all uses are prohibited. Automatic shut-off devices shall be attached on any hose or filling apparatus in use.
- 4. Leaking customer pipes or faulty sprinklers shall be repaired within five (5) working days or less if warranted by the severity of the problem.
- 5. All pools, spas, and ornamental fountains/ponds shall be equipped with a recirculation pump and shall be constructed to be leak-proof. Pool draining and refilling shall be allowed only for health, maintenance, or structural considerations.
- 6. Washing streets, parking lots, driveways, sidewalks, or buildings, except as necessary for health, esthetic or sanitary purposes, is prohibited.
- 7. Customers are encouraged to take advantage of the water agency's conservation programs and rebates.
- 8. Reduce landscape and pasture irrigation by 5-10%. Customers with "smart" irrigation timers or controllers are asked to set their controllers to achieve 90 to 95% of the evapotranspiration (ET) rate. Drip irrigation systems are excluded from this requirement.
- 9. Reduce indoor water use by 5 10%. Contact your water provider for tips and techniques to reduce indoor water use.
- 10. Users of construction meters and fire hydrant meters will be monitored for efficient water use.

# **STAGE 3 – WATER WARNING**

The declaration of a Stage 3 water conservation requirements will be made by an ordinance or resolution adopted by the San Juan Water District's Board of Directors in a regular or special meeting.

- 1. Water shall be used for beneficial purposes only; all unnecessary and wasteful uses of water are prohibited.
- 2. Reduce indoor and outdoor water use by 25%. Contact the District or visit our website at <a href="www.sjwd.org">www.sjwd.org</a> for additional tips and techniques to reduce water use.
- 3. Customers with "smart" irrigation timers or controllers are asked to set their controllers to achieve 75% of the evapotranspiration (ET) rate.
- 4. Water shall be confined to the customer's property and shall not be allowed to runoff to adjoining properties or to the roadside ditch or gutter. Care shall be taken not to water past the point of saturation.
- 5. Free-flowing hoses for all uses are prohibited. Automatic shut-off devices shall be attached on any hose or filling apparatus in use.
- 6. Customers shall repair all leaks within two (2) working days or less if warranted by the severity of the problem.
- 7. All pools, spas, and ornamental fountains/ponds shall be equipped with a recirculation pump and shall be constructed to be leak-proof. Pool draining and refilling shall be allowed only for health, maintenance, or structural considerations.
- 8. Washing streets, parking lots, driveways, sidewalks, or buildings, except as necessary for health, esthetic or sanitary purposes, is prohibited.
- 9. Customers are encouraged to take advantage of the District's free conservation services and rebate programs.
- 10. Restaurants shall serve water only upon request.
- 11. Users of construction meters and fire hydrant meters will be monitored for efficient water use.
- 12. Water Emergency tiered pricing will be implemented pursuant to requirements of Proposition 218 in accordance with California law.

#### STAGE 4 - WATER CRISIS: SHORT-TERM

The declaration of Short-Term Stage 4 water conservation requirements may be declared by the agency's General Manager or his/her designee and subject to ratification by the agency's Board of Directors in a regular or special session. A short-term declaration is for water shortage conditions expected for a duration of 45 days or less.

- 1. Water shall be used for beneficial purposes only; all unnecessary and wasteful uses of water are prohibited.
- 2. Water shall be confined to the customer's property and shall not be allowed to run-off to adjoining properties or to the roadside ditch or gutter. Care shall be taken not to water past the point of saturation.
- 3. Free-flowing hoses for all uses are prohibited. Automatic shut-off devices shall be attached on any hose or filling apparatus in use.
- 4. Leaking customer pipes or faulty sprinklers shall be repaired within 24 hours or less if warranted by the severity of the problem.
- 5. All pools, spas, and ornamental fountains/ponds shall be equipped with a recirculation pump and shall be constructed to be leak-proof. No potable water from the District's system shall be used to fill or refill swimming pools, artificial lakes, ponds or streams. Water use for ornamental ponds and fountains is prohibited.
- 6. Washing streets, parking lots, driveways, sidewalks, or buildings, except as necessary for health or sanitary purposes, is prohibited.
- 7. Customers are encouraged to take advantage of the water agency's conservation programs and rebates.
- 8. Reduce landscape and pasture irrigation by 26 50%. Customers with "smart" irrigation timers or controllers are asked to set their controllers to achieve 50 to 74% of the evapotranspiration (ET) rate. Drip irrigation systems are NOT excluded from this requirement.
- 9. Reduce indoor water use by 26 50%. Contact your water provider for tips and techniques to reduce indoor water use.
- 10. Restaurants shall serve water only upon request.
- 11. Flushing of sewers or fire hydrants is prohibited except in case of emergency and for essential operations.
- 12. Users of construction meters and fire hydrant meters will be monitored for efficient water use. Use of reclaimed water for construction purposes is encouraged.

- 13. Installation of new turf or landscaping is prohibited.
- 14. Automobiles or equipment shall be washed only at commercial establishments that use recycled or reclaimed water.

# STAGE 4 - WATER EMERGENCY: LONG-TERM

Long-Term Stage 4 water conservation requirements for SJWD retail service area will be declared by the agency's Board of Directors in a regular or special session. A long-term declaration is for water shortage conditions expected for a duration of more than 45 days.

- 1. Water shall be used for beneficial purposes only; all unnecessary and wasteful uses of water are prohibited.
- 2. Total indoor and outdoor water usage shall be reduced by a total of 40%. Contact the District or visit our website at sjwd.org for tips and techniques to reduce water use.
- 3. Potable District water shall only be utilized for irrigation once a week on the assigned day, and shall be confined to customer's property. To spread out the demands on the water distribution system, even number addresses may irrigate on Tuesdays and odd number addresses may irrigate on Wednesdays.
- 4. Free-flowing hoses for all uses are prohibited. Automatic shut-off devices shall be attached on any hose or filling apparatus in use.
- 5. Customers shall repair leaking pipes within 24 hours or less if warranted by the severity of the problem.
- 6. All pools and spas shall be equipped with a recirculation pump and shall be constructed to be leak-proof. No potable water from the District's water system shall be used to fill or refill empty swimming pools or spas.
- 7. Water use for artificial lakes, ponds or streams is prohibited.
- 8. Water use for ornamental ponds and fountains is prohibited.
- 9. Washing streets, parking lots, driveways, sidewalks or buildings is prohibited, except as necessary for health or sanitary purposes.
- 10. Customers are encouraged to take advantage of the District's free conservation services and rebate programs.
- 11. Public sports fields will limit irrigation to achieve at least a 40% reduction in water use.
- 12. Golf courses will limit irrigation to tees and greens to achieve at least a 40% reduction in water use.
- 13. Restaurants shall serve water only upon request.

- 14. Flushing of sewers or fire hydrants is prohibited except in case of emergency and for essential operations.
- 15. Water for flow testing and construction purposes from District fire hydrants and blow-offs is prohibited. Use of reclaimed water for construction purposes is encouraged. Reclaimed water is not available within the District's retail service area and would have to be obtained elsewhere.
- 16. Installation of all new turf, lawn, and/or landscaping of any type is prohibited.
- 17. Automobiles or equipment shall be washed only at commercial establishments that use recycled or reclaimed water.
- 18. Water Emergency tiered pricing will be implemented pursuant to requirements of Proposition 218 in accordance with California law.
- 19. Water Emergency enforcement measures, including fines and charges, for non-compliance with this stage's requirements as noted above will be implemented in accordance with established District Policies and Procedures.

# STAGE 5 - WATER EMERGENCY: SHORT-TERM

The declaration of Short-Term Stage 5 water conservation requirements may be declared by the agency's General Manager or his/her designee and subject to ratification by the agency's Board of Directors in a regular or special session. A short-term declaration is for water shortage conditions expected for a duration of 45 days or less.

- 1. Water shall be used for beneficial purposes only; all unnecessary and wasteful uses of water are prohibited.
- 2. Landscape and pasture irrigation is prohibited.
- 3. Free-flowing hoses for all uses are prohibited. Automatic shut-off devices shall be attached on any hose or filling apparatus in use.
- 4. Leaking customer pipes or faulty sprinklers shall be repaired immediately. Water service will be suspended until repairs are made.
- 5. All pools, spas, and ornamental fountains/ponds shall be equipped with a recirculation pump and shall be constructed to be leak-proof. No potable water from the District's system shall be used to fill or refill swimming pools, artificial lakes, ponds or streams. Water use for ornamental ponds and fountains is prohibited.
- 6. Washing streets, parking lots, driveways, sidewalks, or buildings, except as necessary for health or sanitary purposes, is prohibited.
- 7. Customers are encouraged to take advantage of the water agency's conservation programs and rebates.
- 8. Reduce indoor water use by more than 50%. Contact your water provider for tips and techniques to reduce indoor water use.
- 9. Restaurants shall serve water only upon request.
- 10. Water for flow testing and construction purposes from water agency fire hydrants and blow-offs is prohibited. No potable water from the District's system shall be used for construction purposes including but not limited to dust control, compaction, or trench jetting. Use of reclaimed water for construction purposes is encouraged.
- 11. Flushing of sewers or fire hydrants is prohibited except in case of emergency and for essential operations.
- 12. Installation of new turf or landscaping is prohibited.
- 13. Automobiles or equipment shall be washed only at commercial establishments that use recycled or reclaimed water.

# STAGE 5 - WATER EMERGENCY: LONG-TERM

The declaration of Long-Term Stage 5 water conservation requirements will be by the agency's Board of Directors in a regular or special session. A long-term declaration is for water shortage conditions expected for a duration of more than 45 days.

- 1. Water shall be used for beneficial purposes only; all unnecessary and wasteful uses of water are prohibited.
- 2. Landscape and pasture irrigation is prohibited.
- 3. Free-flowing hoses for all uses are prohibited. Automatic shut-off devices shall be attached on any hose or filling apparatus in use.
- 4. Leaking customer pipes shall be repaired immediately. Water service will be suspended until repairs are made.
- 5. All pools, spas, and ornamental fountains/ponds shall be equipped with a recirculation pump and shall be constructed to be leak-proof. No potable water from the District's system shall be used to fill or refill swimming pools, artificial lakes, ponds or streams. Water use for commercial and multi-family residential ornamental ponds and fountains is prohibited.
- 6. Washing streets, parking lots, driveways, sidewalks, or buildings, except as necessary for health or sanitary purposes, is prohibited.
- 7. Customers are encouraged to take advantage of the water agency's conservation programs and rebates.
- 8. Reduce indoor water use by more than 50%.
- 9. Restaurants shall serve water only upon request.
- 10. Water for flow testing and construction purposes from water agency fire hydrants and blow-offs is prohibited. No potable water from the District's system shall be used for construction purposes including but not limited to dust control, compaction, or trench jetting. Use of reclaimed water for construction purposes is encouraged.
- 11. Flushing of sewers or fire hydrants is prohibited except in case of emergency and for essential operations.
- 12. Installation of new turf or landscaping is prohibited.
- 13. Automobiles or equipment shall be washed only at commercial establishments that use recycled or reclaimed water.
- 14. New connections to the District water distribution system will not be allowed.

- 15. Water Crisis/Emergency tiered pricing will be implemented.
- 16. No commitments will be made to provide service for new water service connections.